

Sonus Global Services



The Logical Path to SIP and the Cloud



1 Global Coverage

Continuous support operations maintaining the largest networks and brands across the world

2 Offers Portfolio

Innovative offerings beyond traditional services. Capitalize on cloud scale-out, predictive services, network survivability, bandwidth optimization and security.

3 Big Data Analytics

Big Data analytics focus to enable an automated and engineered out-of-box, management and upgrade world-class customer experience.

4 Specialized and Certified Teams

Specialized pods of support teams designed to create a high degree of specialization.

5 Partner Certification

Services training and solution center lab access to authorize reselling partners, certify technology partners and validate interoperability and compatibility to enable exponential growth.

Protect the traditional business and pivot to be at the forefront of innovation, while at the same time maximizing investments and resources.



4 Hour Onsite Response

Global Field Services Coverage in 75 Countries

24/7 Network Monitoring



Westford, MA and Ottawa, CA



Richardson, TX (Solutions Center)



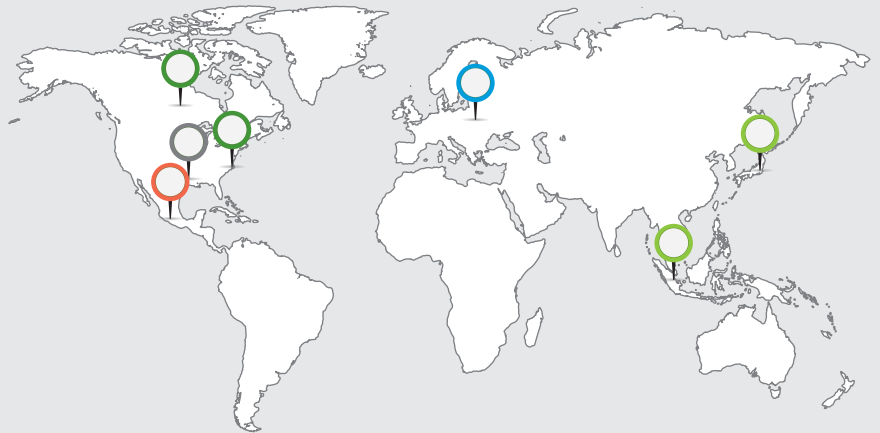
Prague, CZ



Kuala Lumpur, MY and Tokyo, JP



Mexico City, MX



Portfolio of Services



Managed Services



Predictive Services



Consulting Services



Professional Services



Maintenance



theservicecouncil

2015 Checklist

- Managed Services
- Global Coverage
- Regional Pricing
- Industry Leading Portfolio
- Service Provider Certifications
- Solutions Center Lab
- Partner Enablement

For more information, visit sonus.net